NASA SEWP VI Ordering Guide

eSimplicity, Inc. | Prime Contract Holder | Categories B and C

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About eSimplicity

eSimplicity, an established technology company with over a decade of experience, works with the government in health management, civilian services and defense and national security. Driven by customer mission, we transform design, data and subject matter expertise into measurable value, saving time and cost. We don't just do more with less. We do better. We make digital experiences better: not just for "humans", but for real people. We make data better: more accessible, more useful, more powerful. We make outcomes better: for our government, our military and our fellow citizens.

We create data-driven solutions, engineer software and develop systems that impact the lives and security of millions of people. And we do it with transparent, collaborative partnership that builds and grows relationships.

Company	eSimplicity, Inc.
Contract type	Governmentwide Acquisition Contract (GWAC)
Category B, Enterprise-Wide ITC/AV Service Solutions	80TECH26D0504
Category C, Mission-Based ITC/AV Service Solutions	80TECH26D1612
Period of performance	11/1/2026 - 10/31/2036
SEWP fee	0.34%, included in quoted prices
Main office	7061 Columbia Gateway Dr, Suite 200, Columbia, MD 21046.
Phone	(301) 973-6601
Website	https://esimplicity.com
NASA SEWP Eligible Socioeconomic Categories	SB, WOSB, and 8(a)

Certifications	ISO 9001:2015; CMMI Development Maturity Level 3; CMMC Level 2

About NASA SEWP VI and fair opportunity

NASA SEWP VI is a multiple-award Governmentwide Acquisition Contract run by NASA's SEWP Program Management Office (PMO). Federal agencies use it to buy information technology, communications, and audio-visual solutions and services. Contracts are awarded in three categories. eSimplicity holds two:

- Category B: Enterprise-Wide ITC/AV Service Solutions
- Category C: Mission-Based ITC/AV Service Solutions

The program is funded by a usage fee of 0.34%. The fee is included in eSimplicity's quoted prices and is not shown as a separate line.

Fair opportunity. Under FAR 16.505(b), each contract holder receives a fair opportunity to be considered for orders above the micro-purchase threshold that are placed under multiple-award contracts. The ordering Contracting Officer chooses the method and documents the reason for the award and the price. NASA recommends the SEWP Quote Request Tool (QRT) for this purpose. The QRT includes all contract holders in the selected category.

What eSimplicity delivers under SEWP VI

eSimplicity provides services whereby delivery teams build tools, platforms, and services in coordination with the ordering agency. Each order defines the work as deliverables or labor hours, as agreed with the agency.

Our services under Categories B and C fall into four areas:

- **AI & Automation:** AI-enabled solutions and intelligent automation supporting mission operations and decision-making.
- **Data Modernization:** Data engineering, analytics, modernization, and integration across complex federal environments.
- **Cloud:** Cloud adoption, modernization, migration, and cloud-native solutions.
- **Digital Services:** Human-centered digital services and modern technology solutions designed around mission and user needs.

To check whether a requirement fits Category B or C before issuing a request, contact the SEWP program team listed at the end of this guide. To ask NASA whether a requirement is in scope for SEWP VI, email help@sewp.nasa.gov.

How to get a quote

1. Submit your request through the SEWP Quote Request Tool (QRT). NASA recommends the QRT as the method for obtaining quotes.
2. eSimplicity responds through the QRT. Each quote states how long it is valid. eSimplicity honors any order placed within that period.
3. Quoted prices include the SEWP fee. The fee is not listed as a separate line.

Before you issue a request, you can contact the SEWP program team with questions about eSimplicity's services or contract categories. Contact details are in the Contacts section.

Support and problem orders

Installation, warranty, and software support. Not applicable. eSimplicity's offerings under Categories B and C are services. We do not sell products that require installation, warranty coverage, or software support.

Support during and after an order. For questions about work under an order (deliverables, milestones, labor hours, staffing, or invoices) or any other issue after delivery:

1. Contact the SEWP program team by email or phone. Include the SEWP Control Number or agency order number and a short description of the issue.
2. The program team assigns the issue to the responsible eSimplicity delivery lead.
3. The program team tracks the issue to resolution and reports the outcome to the ordering official.

Problem orders. If an order has a problem, such as a mismatch with the quote, a missing control number, or a question about a modification:

1. Gather the SEWP Control Number, the agency order number, and the quote.
2. Contact the SEWP program team.
3. For questions about how the SEWP PMO processed the order, contact the SEWP PMO at help@sewp.nasa.gov or (301) 286-1478. Order modifications are submitted through the SEWP PMO.

Ordering process

Each agency sets its own internal process and forms for purchase requests and delivery orders. The SEWP PMO does not issue delivery orders.

1. The agency's end user identifies a requirement and prepares a purchase request.

2. The agency's procurement office issues the delivery order, using any valid federal delivery order form and number.
3. The order goes to the SEWP PMO (sewporders@sewp.nasa.gov), which reviews and tracks it, assigns a SEWP Control Number, and forwards it to eSimplicity.
4. eSimplicity begins work after SEWP assigns the control number.
5. Any modification to an order also goes through the SEWP PMO.

Agencies are responsible for knowing their own policies on using governmentwide contract vehicles. SEWP does not require agencies to route orders through any other procurement office.

Invoicing and payment. eSimplicity invoices the ordering agency for the full order amount, which includes the SEWP fee. We accept payment by electronic funds transfer (EFT) and by Government Purchase Card.

Contacts

Contact the SEWP program team first for quotes, support, and problem orders. The team routes each request to the responsible eSimplicity staff.

Role	Name	Email	Phone
SEWP Program Manager	Mary Lawyer	mary.lawyer@esimplicity.com	(301) 973-6601
SEWP Deputy Program Manager	Prithvi Vijayanand	prithvi.vijayanand@esimplicity.com	(301) 973-6601
Contracts and Order support	Dinesh Vesra	contracts@esimplicity.com	(301) 973-6601

NASA SEWP Program Office. Email help@sewp.nasa.gov. Customer help desk (301) 286-1478. PMO hours Monday to Friday, 7:30 AM to 6 PM ET. Website www.sewp.nasa.gov.

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